

## MANUFACTURER'S LIMITED LIFETIME WARRANTY – VITREOUS CHINA PRODUCTS

### PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.

Mansfield Plumbing Products LLC ("MPP") warrants its china products to be free from defects in materials and workmanship, under normal use and maintenance, for the lifetime of the product from the date of the initial retail purchase. MPP promises to provide a replacement china part for any china part of this product that proves upon our inspection to be defective in material or workmanship subject to the following conditions, exclusions, and limitations:

#### EXCLUSIONS AND LIMITATIONS:

1. The Manufacturer's Limited Lifetime Warranty does NOT apply to plumbing fittings and toilet tank trim products including: fill valve, flush valve and trip lever products. Please refer to the separate limited warranty for toilet tank trim and fittings products provided at the time of purchase for the terms and conditions of that warranty.
2. MPP shall NOT be liable for any damages, including but not limited to incidental or consequential damages, except as specifically provided herein and regardless of the legal theory asserted. **SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.**

3. MPP shall NOT be liable for damages resulting from improper installation, maintenance, repair, cleaning, handling, neglect, abuse, alteration, or Acts of God.

4. MPP shall NOT be liable for any implied warranty of fitness for a particular purpose or implied warranty of merchantability or any implied warranty that might arise from a course of dealing with the purchaser or usages of trade. **SOME STATES DO NOT ALLOW IMPLIED WARRANTIES TO BE EXCLUDED OR LIMITED, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.**

#### NOTES:

1. All labor costs for de-installation and re-installation and transportation costs or charges incidental to warranty service are the responsibility of the owner.
2. MPP has the right to discontinue or modify any product at any time.
3. The foregoing written warranty statements are exclusive and in lieu of all other oral or written, express or implied warranties and remedies. No person is authorized to change, add to, or create any warranty or obligation other than as set forth herein. These written warranty statements give you specific legal rights, and you may have other rights, which vary from state to state.

## MANUFACTURER'S FIVE-YEAR LIMITED WARRANTY: TOILET TANK TRIM AND FITTINGS PRODUCTS

*Applies to Vanquish, Denali and single-flush Summits only*

### PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.

Mansfield Plumbing Products LLC ("MPP") warrants its plumbing fittings and toilet tank trim products including: fill valve, flush valve and trip lever products to be free from defects in materials and workmanship for a period of five (5) years from the initial date of retail purchase if purchased on or after April 1, 2016. MPP promises to replace any of these products that proves, upon inspection and within five (5) years from the date of initial retail purchase, to be defective in material or workmanship subject to the following conditions, exclusions, and limitations:

#### EXCLUSIONS AND LIMITATIONS:

1. MPP shall NOT be liable for any damages, including but not limited to incidental or consequential damages, except as specifically provided herein and regardless of the legal theory asserted. **SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.**
2. MPP shall NOT be liable for damages resulting from improper installation or installation in a harsh or hazardous environment or where water pressure exceeds 80 PSI, or from maintenance, repair, cleaning, handling, neglect, abuse, alteration, or Acts of God.
3. MPP shall NOT be liable for any failure or damage to its plumbing fittings or toilet tank trim products: including fill valve, flush valve, or trip lever products caused by the use of

either chloramines or high concentration of chlorine, lime/iron sediments and/or other minerals not removed from public water during the treatment of public water supplies or caused by toilet tank type cleaners containing chlorine, calcium hypochlorite, or other chemicals.

4. MPP shall NOT be liable for any implied warranty of fitness for a particular purpose or implied warranty of merchantability or any implied warranty that might arise from a course of dealing with the purchaser or usages of trade. **SOME STATES DO NOT ALLOW IMPLIED WARRANTIES TO BE EXCLUDED OR LIMITED, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.**

#### NOTES:

1. All labor costs for de-installation and re-installation and transportation costs or charges incidental to warranty service are the responsibility of the owner.
2. MPP has the right to discontinue or modify any product at any time.
3. The foregoing written warranty statements are exclusive and in lieu of all other oral or written, express or implied warranties and remedies. No person is authorized to change, add to, or create any warranty or obligation other than as set forth herein. These written warranty statements give you specific legal rights, and you may have other rights, which vary from state to state.

## MANUFACTURER'S ONE-YEAR LIMITED WARRANTY: TOILET TANK TRIM AND FITTINGS PRODUCTS

### PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.

Mansfield Plumbing Products LLC ("MPP") warrants its plumbing fittings and toilet tank trim products including: ballcock, flush valve, and trip lever products to be free from defects in materials and workmanship for a period of one (1) year from the initial date of retail

purchase. MPP promises to replace any of these products that proves, upon inspection and within one (1) year from the date of initial retail purchase, to be defective in material or workmanship subject to the following conditions, exclusions, and limitations:

To obtain warranty service or a copy of the product warranty, contact your local dealer and/or the contractor from whom you purchased this product.

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#### EXCLUSIONS AND LIMITATIONS:

1. MPP shall NOT be liable for any damages, including but not limited to incidental or consequential damages, except as specifically provided herein and regardless of the legal theory asserted. **SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.**
2. MPP shall NOT be liable for damages resulting from improper installation, maintenance, repair, cleaning, handling, neglect, abuse, alteration, or Acts of God.
3. MPP shall NOT be liable for any failure or damage to its plumbing fittings or toilet tank trim products: including ballcock, flush valve, or trip lever products caused by the use of either chloramines or high concentration of chlorine, lime/iron sediments and/or other minerals not removed from public water during the treatment of public water supplies or caused by toilet tank type cleaners containing chlorine, calcium hypochlorite, or other chemicals.

4. MPP shall NOT be liable for any implied warranty of fitness for a particular purpose or implied warranty of merchantability or any implied warranty that might arise from a course of dealing with the purchaser or usages of trade. **SOME STATES DO NOT ALLOW IMPLIED WARRANTIES TO BE EXCLUDED OR LIMITED, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.**

#### NOTES:

1. All labor costs for de-installation and re-installation and transportation costs or charges incidental to warranty service are the responsibility of the owner.
2. MPP has the right to discontinue or modify any product at any time.
3. The foregoing written warranty statements are exclusive and in lieu of all other oral or written, express or implied warranties and remedies. No person is authorized to change, add to, or create any warranty or obligation other than as set forth herein. These written warranty statements give you specific legal rights, and you may have other rights, which vary from state to state.

## QUANTUM PRESSURE-ASSIST LIMITED WARRANTY: FLUSHMATE FLUSHING SYSTEM

#### PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.

All Mansfield® Quantum® pressure-assist toilet combinations utilize Flushmate® flushing system, which carry a ten (10) year limited warranty administered by Flushmate. Details, terms and conditions of this warranty can be found in the Quantum Owner's Manual and on the Flushmate website at [www.flushmate.com](http://www.flushmate.com). **FOR SERVICE, QUESTIONS AND WARRANTY CLAIMS ON THE FLUSHING SYSTEM, PLEASE CONTACT FLUSHMATE AT 1-800-533-3460.** The vitreous china components of these toilet combinations are covered under the standard Mansfield limited lifetime warranty as described on the previous page.

## MANUFACTURER'S WARRANTY INFORMATION FOR BATHWARE

#### RESPONSIBILITIES OF OTHERS:

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. Mansfield Plumbing Products is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing (including proper water testing) prior to installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

It is the responsibility of the installer, building contractor, or user to provide access for service. Mansfield Plumbing Products, LLC is not responsible for any costs relating to obtaining access for repair.

#### WARRANTY SERVICE:

Mansfield Plumbing Products, LLC maintains a list of independent service personnel to perform required warranty service repairs. Such firms are not agents or representatives of Mansfield Plumbing Products, LLC and cannot bind us by words or conduct. We will provide warranty service when Mansfield Plumbing Products, LLC has been notified of the problem during the active warranty period and deemed the problem to be of the nature or type covered by the warranty. The product serial number, users address and contact information must be provided to obtain warranty service.

#### WARRANTY LIMITATIONS:

In no event shall Mansfield Plumbing Products LLC be liable for incidental or consequential

damages, for damages resulting from improper installation or for damages caused by handling, neglect, abuse or alteration. Our warranty does not cover defects or damages caused by the common carrier, installer, user or other persons resulting from, without limitation: careless handling, improper voltage supply/electrical modifications, misuse; incorrect operation; lack of or improper routine maintenance; incorrect or inadequate water use or use of improper cleaners. Chips, cracks and scratches are damages and are not covered under warranty; however, they may be repaired by a qualified technician at the user's expense. Damages or defects that should have been detected before installation are not covered. All implied warranties, including any warranty or fitness for any particular purpose of merchantability, or those that might arise from a course of dealing with the purchaser or usages of trade, are hereby disclaimed or excluded.

Mansfield Plumbing Products is not responsible or liable for any delays or any failure to perform due to unforeseen circumstances or causes beyond Mansfield Plumbing Products' control, when such delays or failure is due, directly or indirectly, to acts of God, war (including civil war), riots, embargoes, acts (whether sovereign or contractual) of civil or military authorities, acts of any government, major change in economic conditions, fires, floods, explosions, the elements, epidemics, quarantine restrictions, strikes, lockouts, plant shutdowns, slowdowns, accidents, shortages of raw energy, materials, component parts, labor, or delays of suppliers or subcontractors.

#### NOTE:

Some states do not allow limitations on an implied warranty, and some states do not allow exclusions or limitations regarding incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state. No person is authorized to change, add to, or create any warranty or obligation other than set forth herein. This is our exclusive warranty.

To obtain warranty service or a copy of the product warranty, contact your local dealer and/or the contractor from whom you purchased this product.

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## **MANUFACTURER'S LIMITED TEN-YEAR WARRANTY – SWIRL-WAY® PRODUCTS, RESTORE™ ACR AND WHITLEY™ COLLECTION FREESTANDING BATHS**

**PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.** Mansfield Plumbing Products, LLC offers the following expressed warranty to the original purchaser of any Swirl-way product who purchases the product for personal or single family residential use ("user"). We will repair or replace, at our sole option, the product or its equipment in accordance with the following terms and conditions.

### **TEN (10) YEAR WARRANTY FOR ACRYLIC SHELL**

Mansfield Plumbing Products, LLC extends to the user of the product a non-transferable ten (10) year warranty from the date the product was originally purchased by the user that the shell will maintain its structural integrity and be free of water loss due to a defect in the tub shell. The warranty covers only the product shell against defects in material or workmanship.

### **FIVE (5) YEAR LABOR WARRANTY FOR ALL FACTORY INSTALLED COMPONENTS**

Our limited labor warranty is for a period of five (5) years from the date the product was originally purchased by the user; but not more than six (6) years from the date of manufacture. All factory installed components (e.g., pump, motor, blower, jets and plumbing) are covered under our labor warranty against failure due to defects in materials and workmanship.

## **MANUFACTURER'S LIMITED ONE-YEAR WARRANTY – PRO-FIT® PRODUCTS**

### **PLEASE READ CAREFULLY AND RETAIN FOR YOUR RECORDS.**

Mansfield Plumbing Products, LLC offers the following expressed warranty to the original purchaser of any Pro-Fit product who purchases the product for personal or single family residential use ("user"). We will repair or replace, at our sole option, the product or its equipment in accordance with the following terms and conditions.

### **ONE (1) YEAR WARRANTY FOR ACRYLIC SHELL**

Mansfield Plumbing Products, LLC extends to the user of the product a non-transferable one (1) year warranty from the date the product was originally purchased by the user that the shell will maintain its structural integrity and be free of water loss due to a defect in the tub shell. The warranty covers only the product shell against defects in material or workmanship.

### **ONE (1) YEAR LABOR WARRANTY FOR ALL FACTORY INSTALLED COMPONENTS**

Our limited labor warranty is for a period of one (1) year from the date the product was originally purchased by the user; but not more than two (2) years from the date of manufacture. All factory installed components (e.g., pump, motor, blower, jets and plumbing) are covered under our labor warranty against failure due to defects in materials and workmanship.

To obtain warranty service or a copy of the product warranty, contact your local dealer and/or the contractor from whom you purchased this product.

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